

ISOIL Industria is committed to providing measurement solutions, software systems and technical services that meet the highest standards of quality, safety and environmental protection, contributing to sustainability, workers' health and safety, and resource efficiency.

The product lines are:

- **Flow meters:** magnetic, volumetric, turbine, mass flow, ultrasonic and flow switches, suitable for measuring liquids and gases of any type, with a wide range of applications in terms of temperature, pressure and viscosity.
- **Energy meters:** for the measurement and accounting of thermal energy. Integrated or remote systems for calculating heating and cooling energy with any type of flow meter.
- **Levels:** float, conductive, vibration, capacitive, hydrostatic, magnetostriction, ultrasonic and radar instruments designed to address any issue of continuous measurement and control of liquids, powders and bulk solids, with or without contact with the product
- **Analysis:** sensors for the chemical and physical analysis of water. Process analysers for a wide range of parameters. Online multiparametric spectrophotometers for spectral assessment of water quality.
- **Automation and controls:** instrumentation for the measurement and control of industrial processes, the water cycle, energy and rolling stock in general.
- **Systems:** hardware and software for data acquisition and management, for the automation and management of plants and industrial processes in the chemical and petrochemical sectors, in the integrated water cycle and for energy efficiency.

The Management believes that **"success is the result of the ability to offer customised products, systems and services designed to meet the needs of all customers committed to safeguarding environmental resources and protecting workers' health and safety"**. Measuring is, in fact, the first step towards gaining awareness and thus reducing consumption, emissions, impacts and occupational risks.

ISOIL Industria is committed to pursuing this policy, in line with company objectives and the organisational context, through the following **corporate values**:

- **Customer focus:** a priority for all members of the company, meaning attention to customer requests and a constant commitment to meeting their needs.
- **Service improvement:** to consolidate its image and win market share by focusing on the continual improvement of quality, safety, support and environmental sustainability.
- **Clarity and transparency:** the company informs all staff of customer and stakeholder requirements and needs, clarifying roles and responsibilities.
- **Environmental sustainability:** ISOIL is committed, within its sphere of responsibility, to preventing pollution and environmental impacts, and to ensuring the protection and preservation of the environment.
- **Process-oriented organisation:** every process must generate added value, integrating quality, environment and safety.
- **Fairness and reliability:** ethics, understood in its broadest sense as fairness in relations with customers, colleagues, suppliers and other stakeholders, is a value that must guide every aspect of corporate life.
- **Work as a means of human development:** every relationship can and must be an opportunity for knowledge and human growth.
- **Reduction of waste production and efficient resource management:** promoting separate collection, minimising waste, and encouraging reuse and recycling, in line with circular economy principles.
- **Protection of workers' health and safety:** ISOIL is committed to providing and maintaining a safe and healthy working environment, preventing accidents and occupational illnesses, and promoting the physical, mental and social well-being of workers.
- **Participation and consultation:** the organisation promotes consultation and active participation of all staff, including through their representatives, in decision-making processes relating to occupational health and safety.

EXPECTED BEHAVIOUR

Management defines measurable objectives and performance indicators in terms of quality, environment, and health and safety, reviewing them periodically in light of results and the regulatory context.

Staff must act correctly and with full awareness of their role in achieving objectives, proactively reporting problems, non-conformities, accidents and near misses. Reports, handled confidentially and without retaliation, provide a basis for preventive and improvement measures.

ISOIL INDUSTRIA REAFFIRMS ITS COMMITMENT

- To marketing products that comply with current laws, directives and regulations.
- To respecting the environment in all company activities, with attention to resources and environmental protection.
- To protecting workers' health and safety, preventing accidents and occupational illnesses, and promoting consultation and active participation of all staff.
- To promoting responsibility and awareness of environmental, quality and safety issues among all those working under its control or influence.
- To satisfying customer requirements and achieving the promised quality from the very beginning of the product or service marketing stage.
- To ensuring the availability of adequate resources and means, reducing waste and limiting the consumption of non-renewable resources.
- To maintaining emergency plans and response procedures and conducting periodic drills to reduce environmental risks and impacts, as well as health and safety risks.
- To improving its products and services in line with technological developments available on the market.
- To periodically reviewing the Management System to ensure its adequacy, effectiveness, efficiency and correct application over time, with particular attention to the risk-based thinking approach, in order to improve, identify potential risks and prevent negative impacts.
- To continuous staff training and stakeholder involvement, in order to strengthen culture, awareness and skills in the areas of quality, environment and safety.

Management – Isoil Industria S.p.A.